



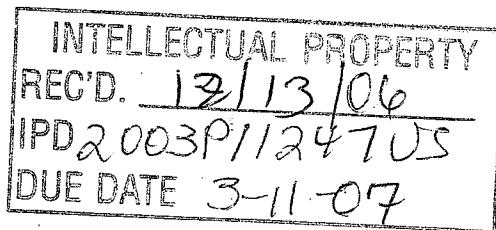
# UNITED STATES PATENT AND TRADEMARK OFFICE

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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/628,977	07/28/2003	Brad Haeberle	2003P11247US	7131
7590	12/11/2006			
Siemens Corporation Intellectual Property Department 170 Wood Avenue South Iselin, NJ 08830			EXAMINER	AUGUSTINE, NICHOLAS
			ART UNIT	PAPER NUMBER
			2179	

DATE MAILED: 12/11/2006

Please find below and/or attached an Office communication concerning this application or proceeding.



<b>Office Action Summary</b>	<b>Application No.</b>	<b>Applicant(s)</b>	
	10/628,977	HAEBERLE ET AL.	
	<b>Examiner</b>	<b>Art Unit</b>	
	Nicholas Augustine	2179	

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --

#### Period for Reply

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

#### Status

- 1) Responsive to communication(s) filed on 28 July 2003.
- 2a) This action is **FINAL**.                            2b) This action is non-final.
- 3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

#### Disposition of Claims

- 4) Claim(s) 13-36 is/are pending in the application.
- 4a) Of the above claim(s) \_\_\_\_\_ is/are withdrawn from consideration.
- 5) Claim(s) \_\_\_\_\_ is/are allowed.
- 6) Claim(s) 13-36 is/are rejected.
- 7) Claim(s) \_\_\_\_\_ is/are objected to.
- 8) Claim(s) \_\_\_\_\_ are subject to restriction and/or election requirement.

#### Application Papers

- 9) The specification is objected to by the Examiner.
- 10) The drawing(s) filed on 31 March 2004 is/are: a) accepted or b) objected to by the Examiner. Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a). Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
- 11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

#### Priority under 35 U.S.C. § 119

- 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
    - a) All    b) Some \* c) None of:
      1. Certified copies of the priority documents have been received.
      2. Certified copies of the priority documents have been received in Application No. \_\_\_\_\_.
      3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).
- \* See the attached detailed Office action for a list of the certified copies not received.

#### Attachment(s)

- 1) Notice of References Cited (PTO-892)
- 2) Notice of Draftsperson's Patent Drawing Review (PTO-948)
- 3) Information Disclosure Statement(s) (PTO/SB/08)  
Paper No(s)/Mail Date \_\_\_\_\_.
- 4) Interview Summary (PTO-413)  
Paper No(s)/Mail Date. \_\_\_\_\_.
- 5) Notice of Informal Patent Application
- 6) Other: \_\_\_\_\_.

## DETAILED ACTION

*Note: Claims 1-12 were cancelled in a preliminary amendment from applicant on 03/31/2004.*

### ***Claim Rejections - 35 USC § 102***

1. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless –

(e) the invention was described in (1) an application for patent, published under section 122(b), by another filed in the United States before the invention by the applicant for patent or (2) a patent granted on an application for patent by another filed in the United States before the invention by the applicant for patent, except that an international application filed under the treaty defined in section 351(a) shall have the effects for purposes of this subsection of an application filed in the United States only if the international application designated the United States and was published under Article 21(2) of such treaty in the English language.

2. Claims 13-36 are rejected under 35 U.S.C. 102(e) as being clearly anticipated by Weiss et al (US 2002/0143872 A1).

As for independent claims 13 and 25, Weiss teaches a computer-implemented method and corresponding system for providing information relating to service activity for a plurality of building sites (par.12, line 11) comprising: providing a web portal comprising a database (par.41, line 8 and par.45, line 15), and storing service related information about a plurality of building sites in said database (par.45, line 7), said web portal capable of being operatively connected to one or more clients (par.41, line 2);

receiving at said web portal a request for information from one or more clients for service activity information relating to a plurality of building sites (fig.4 and par.41, line 5; figure four depicts a portal system being used across a network to access information from multiple site locations/ buildings); determining at said customer web portal a plurality of service activities that are implicated by said request (par.55, line 2; wherein it is appreciated that the client accessing information from the portal system as described by Weiss that the information being accessed is determined via a database and the like of the corresponding modules which handle such actions); transmitting from said web portal information implicated by said request such that said information is capable of being on a client display (fig.4; as noted above with the different modules such as (2; control module), wherein as depicted it is appreciated that the information the user is accessing is displayed to them, as depicted with a display screen (52B)).

As for dependent claims 14 and 26, Weiss teaches the method according to claim 13, further comprising receiving a request from a client to display further information about an individual service activity, and transmitting said further information such that said information is capable of being displayed on a client display (fig.8; wherein depicts a graphical user interface which the user selected a company and selected information to be displayed).

As for dependent claims 15 and 27, Weiss teaches the method according to claim 13, wherein said service activity information further comprises information relating to the type of service activity being provided (par.47, line 3).

As for dependent claims 16 and 28, Weiss teaches the method according to claim 13, wherein said service activity information further comprises information about the type of system a service activity is being provided for (par.46, line 7).

As for dependent claims 17 and 29, Weiss teaches the method according to claim 13, wherein said service activity information further comprises information about the status of a service activity (fig.10 and also fig.8 also depicts status information regarding service activities).

As for dependent claims 18 and 30, Weiss teaches the method according to claim 13, wherein service activity information further comprises information about the call type of a service activity (par.50, line 6 and fig.9; wherein the work order for a service activity is placed it is appreciated that a call type which is in relation to what is to be done for the service much like a description).

As for dependent claims 19 and 31, Weiss teaches the method according to claim 13, wherein service activity information further comprises information about a plurality of sites in which service activity is being performed (fig.4; wherein it is evident

of a network communicating about different site locations/ buildings as described with the corresponding text to figure 4).

As for dependent claims 20 and 32, Weiss teaches the method according to claim 13, further comprising receiving a request from a client to obtain further information about an individual building site and transmitting said further information about an individual building site such that said information is capable of being displayed on a client display (fig.6; wherein the user can select a site location from the graphical user interface).

As for dependent claims 21 and 33, Weiss teaches the method according to claim 13, further comprising receiving a request from a client for information about an individual service order, and transmitting said individual service order information such that said individual service order information is capable of being displayed on a client display (fig. 8 and 9; wherein the user can request to the server information about a work order to then information is transmitted back to the user/client).

As for dependent claims 22 and 34, Weiss teaches the method according to claim 13, wherein said transmitted service related information is organized by site (as stated above in figure 7, the client selects the company at which they desire to view).

As for dependent claims 23 and 35, Weiss teaches the method according to claim 13, wherein said transmitted service related information is organized by system (fig. 8, 9, 10 and related others; depict an organization structure of site, system and service).

As for dependent claims 24 and 36, Weiss teaches the method according to claim 13, wherein said transmitted service related information is organized by type of service (fig. 8, 9, 10 and related others; depict an organization structure of site, system and service).

*Note: that although the disclosed subject matter disclosed from Weiss is described with reference to various embodiments, it is to be understood that these embodiments are merely illustrative of an application of the principles of the disclosed teachings. Numerous modifications in the illustrative embodiments of the invention may be made and other arrangements may be devised such as information dealing with HVAC systems may be devised without departing from the spirit and scope of the disclosed teachings.*

***Conclusion***

The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.

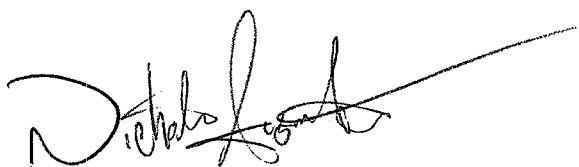
- Shanahan et al (US 7,117,432 B1) – Meta-Document management system with transit triggered enrichment
- Lee, Michele C. (US 2002/0147746 A1) – Delivering output XML with dynamically selectable processing

***Inquiries***

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Nicholas Augustine whose telephone number is 571-270-1056. The examiner can normally be reached on Monday - Friday: 7:30- 5:00.

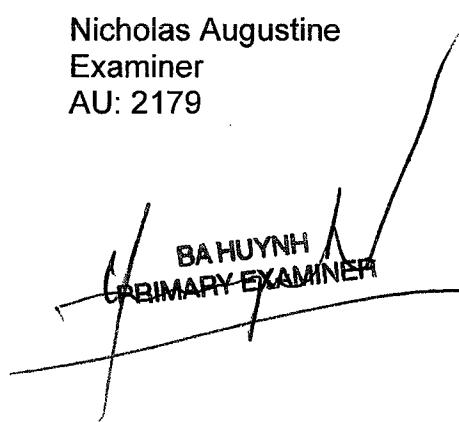
If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Weilun Lo can be reached on 571-272-4847. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.



N. Augustine  
December 4, 2006

Nicholas Augustine  
Examiner  
AU: 2179



BAHUYNH  
PRIMARY EXAMINER

<b>Notice of References Cited</b>		Application/Control No.	Applicant(s)/Patent Under Reexamination HAEBERLE ET AL.	
		Examiner Nicholas Augustine	Art Unit 2179	Page 1 of 1

**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-7,117,432	10-2006	Shanahan et al.	715/512
*	B	US-2002/0147746	10-2002	Lee, Michele C.	707/513
*	C	US-2002/0143872	10-2002	Weiss et al.	709/204
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

**FOREIGN PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	
	V	
	W	
	X	

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.